

making life


easy

Heavy Duty Rollator

User Manual



User Manual

 Please read instructions before use.

Assembly Instructions

Step 1: Carefully remove the rollator frame and components from the box. (Picture 1a, 1b, 1c)

Step 2: Examine all parts for damage. If any parts are missing or damaged please call 1300 363 303. DO NOT use the rollator until all parts are received.

Components



Picture 1a
Rollator frame
Rear wheels with cable
handle, handle and hand brake x 2



Picture 1b
Backrest x 1



Picture 1c
Star Knob x 2
Washers x 2
Bolt x 2

Step 3: To Unfold

Lift the seat, push down on the centre bar until frame opens. (Picture 2)

To Fold

Lift the seat and pull the center rod up to close the frame. (Picture 3)

Step 4: Insert backrest into frame until the spring buttons engage. Ensure backrest is securely fastened. (Picture 4)

To remove the backrest, push spring buttons to release and pull upwards.

Step 5: Insert handles into the side of the rollator frame. Insert bolt through the holes of the frame at the desired handle height. Attach washer and star knob on the opposite side to tighten. (Picture 5)

Ensure star knobs are on the outside of the frame and handles are positioned for left and right use.



Picture 2



Picture 3



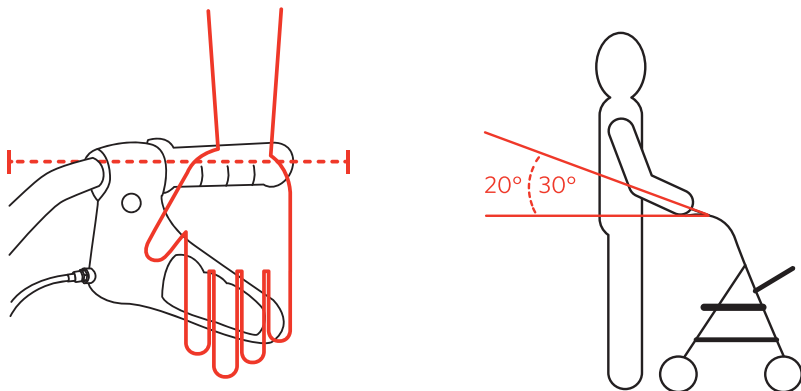
Picture 4



Picture 5

Determining the Correct Handle Height

Stand upright behind the rollator with your arms hanging at your side and both feet in line with the rear wheels. Adjust the height of the rollator handles so that they are even with the wrist of the user. This should create a 20 to 30 degree bend in the elbow when using the rollator.



Using the Hand Brake

Step 1: To stop the rollator, squeeze the brake handles. (Picture 6)

Step 2: To start moving again, release the brake handles. They will automatically drop down, disengaging the brakes.

Locking/Unlocking the Hand Brake

Step 1: To lock the brakes, push the brake handles down until you hear a distinct “click.” (Picture 7)

Step 2: To unlock the brakes, pull the brake handles up. (Picture 8)



Picture 6



Picture 7



Picture 8

To Check the Hand Brakes



Warning

You should check to make sure the hand brakes are working properly before each use. Squeeze the brake handles to make sure that the brake pad contacts the wheel and can stop the rollator. Push down on the hand brakes until they lock into position and make sure that the brake pad contacts the wheel and can stop the rollator.



Picture 9

Adjusting the Brakes

The brakes should be preset to work properly. To maintain the preset condition or to adjust the brake tension; Place the rollator on a flat surface and loosen the nut from the top of the brake shoe near the wheel (Picture 9).



Picture 10

To Tighten the Brake

Turn the tension adjustment screw counter clockwise until you reach the desired tension (Picture 10).



Picture 11

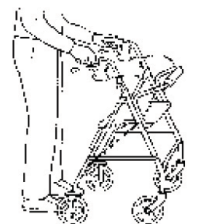
To Loosen the Brake

Turn the tension adjustment screw clockwise until you reach the desired tension. Tighten the nut back down so that it is tight against the top of the brake pad after you have achieved the desired tension (Picture 11).

How to Walk with a Rollator

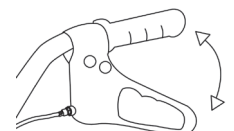
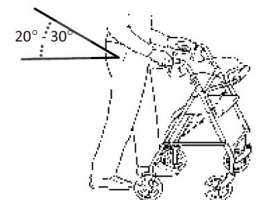
Stand upright behind the rollator with your arms hanging at your side and both feet in line with the rear wheels. Adjust the height of the rollator handles so that they are even with the wrist of the user. This should create a 20 to 30 degree bend in the elbow when using the rollator.

- Step 1:** Hold the handles with your fingers resting around the hand brake in the squeezing position. This position will allow you to quickly stop the rollator or control your speed if necessary by squeezing the hand brake.
- Step 2:** Roll your rollator slowly forward so that the rear wheels are a few inches ahead of your body.
- Step 3:** Step forward and place one foot in line with the rear wheels.
- Step 4:** Maintaining a steady roll forward, place your other foot in line with the rear wheels.
- Step 5:** Determine a pace is comfortable and allows you to place each step in line with the rear wheels.



How to Sit with a Rollator

- Step 1:** Lock the brakes by pushing down on the knob located at the rear of the brake handle until it locks in the downward position.
- Step 2:** Test the rollator before sitting down to make sure that it won't roll.
- Step 3:** Before sitting, align the back of your legs to the edge of the seat for correct placement.
- Step 4:** Use the handles to stabilise your body as you turn around.
- Step 5:** Holding your hands on the handles, slowly lower your body onto the seat. DO NOT support your full body weight on the handles when attempting to sit down.



Safety and Maintenance



Read this manual before operating or using the Heavy Duty Rollator.

- DO NOT exceed 170 kg weight capacity.
- Periodically check leg and handle height adjustments screws to make sure they are secure.
- Periodically check push buttons on legs and backrest to make sure they are engaged.
- Always contact your GP or therapist before using to determine proper adjustment and usage.
- DO NOT use as a wheelchair or to transport someone.
- DO NOT self propel or scoot around while seated.
- Brakes must be in locked position before using the seat. Do not attempt to push yourself or ambulate in anyway.
- Backrest must always be attached when using and is not designed to support the entire weight of the user.
- Do not use on stairs, escalators , moving sidewalks or any uneven surfaces.
- Do not attempt to reach for items while seated on the walker. This motion may cause a change in weight distribution and cause the walker to tip or become unstable.
- The walker basket has a weight capacity of 4.5 kg. Items should not hang over the top or front of the basket.
- Care should be taken to ensure that all height adjustment knobs, castors, or any other moving objects are in good working order before operating.
- Make sure walker frame is fully opened before use.
- DO NOT sit on the walker on an incline.
- DO NOT remove warning sticker.

Rollator must be in a stationary position, on a level surface with the brakes locked when sitting or attempting to sit. Risk of serious damage to the rollator and serious injury may result if brakes are not in the locked position.

Do not exceed the maximum user weight. This may cause damage to the rollator, and injury to the user, as the rollator can become unstable and tip over.

This rollator was designed to carry one person at any time. Carrying more than one person at any time may exceed the weight limit and make the chair unstable and therefore unsafe.

Any damage caused to the rollator due to misuse or exceeding the maximum weight limits is not covered by warranty.

This rollator was designed to be easy to use on even surfaces. Should you come across surfaces with uneven, bumpy or rough ground we advise to avoid if possible or approach with caution.

Even though this rollator is ideal for indoor or outdoor use, we recommend that you avoid outdoor use during bad weather (such as rain or snow) as this may increase the risk of incidents.

We recommend that the maximum incline angle to climb with your rollator is 10°. Any attempts to climb or descend steeper inclines may cause the rollator to become unstable and therefore unsafe.

Safety and Maintenance

It is very important to regularly check and service the rollator ensure the brakes are working correctly and that all of the nuts and bolts are secure. Do not use the rollator if the brakes are not working correctly. You should keep the rollator clean and free from dirt, as this will prevent dirt and grime from causing damage to the wheel bearings, castor bearings and hinges.

Worn tyres may make your rollator difficult to maneuver. Ensure that both the rear drive wheel and front castors are not excessively worn. If the wheels are excessively worn, dented, twisted or out of alignment we recommend that these are replaced.

Please contact your place of purchase to arrange the purchase of any spare parts you need.

Specification

Colour Burgundy	Handle Height 770-880 mm
Seat Width 470 mm	Unit Weight 7.9kg
Seat Depth 340 mm	Castor Size 8"
Seat Height 540 mm	Max User Weight 170 kg
Overall Width 730 mm	Warranty 12 months

Product Warranty

Goods with warranty term

- Goods have a 12 month warranty from the date of purchase.
- Valid proof of purchase is required for all warranty claims.
- The warranty does not extend to any subsequent purchaser or owner of the goods.
- The warranty covers manufacturing faults only, and does not cover change of mind or damage, fault or failure due to external causes, including (but not limited to) accident, abuse, misuse, incorrect assembly or normal wear and tear.
- Any unauthorised repairs, alterations or modifications or any attempt to open or dismantle the good(s) will render the warranty void.
- Defective goods, together with valid proof of purchase, should be returned to the place of purchase or shipped directly to the manufacturer. If shipped directly to the manufacturer, you must prepay the shipping and transportation charges and insure the shipment or accept the risk of loss or damage during shipment and transportation.
- The manufacturer will determine at no cost to you the cause of the fault (if any) within a reasonable time frame. Any repaired or replaced goods, original goods determined not faulty, or refund (if a major failure is determined) will be sent to the pharmacy you returned the goods to for collection, or shipped to you freight prepaid if you shipped the goods directly to the manufacturer.
- Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and you are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired.

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